

PAYMENT POLICY

The following deposits, payments and cancellation fees procedure will apply:

Non refundable deposits: Reservations are considered valid only when the **non refundable deposit of 20% of the total price per person** is submitted.

The deposit must be submitted as follows:

1 – 3 days prior to departure -	immediate settlement
4 – 14 days prior to departure -	deposit within 24 hours
15 – 30 days prior to departure -	deposit within 3 working days
31 – 60 days prior to departure -	deposit within 5 working days
61 + days prior to departure -	deposit within 7 working days

Cancellation fees (for cancellations a written note is required):

Up to 30 days prior to departure -	cancellation fee the full deposit amount
29 – 22 days prior to departure -	cancellation fee 50% of full payment
21 – 7 days prior to departure -	cancellation fee 75% of full payment
Less than 7 days prior to departure -	cancellation fee 100% of full payment

Travel Insurance (optional):

The passengers will have the possibility to purchase travel insurance when booking their cruise ticket. The travel insurance covers against cancellation, loss of baggage, medical expenses, repatriation, personal accident, loss of embarkation and cruise cancellation. The prices are per person per cruise and net:

	Adults	Children (up to 12 years old)
2 and 3-day cruises:	€15	€8
4, 5, 7 and 9-day cruises:	€20	€10

Cashless System on board

During our cruises the passengers will have the possibility to use the 'Cashless' System on board. The embarkation card will also work as a credit card, with which the passengers will be able to pay at the ship's bars, excluding their buys at the duty free, the gifts shop and the casino. During embarkation the passengers will be asked to provide a valid credit card (electron and direct cards excluded) or deposit cash in order to open an account in their name for each family.

For each transaction on board the passengers will sign the relevant receipt and their account will be debited accordingly. In case they have deposited cash and the transactions' amount exceeds the deposited amount, the passengers will be asked to deposit an additional amount. At the end of the cruise any remaining amount will be returned.

Passengers that do not wish to make use of the Cashless System will be able to pay at the bars for each of their transaction in cash.